

ARTISAN BAKERS™

SONOMA COUNTY CA.

July 24, 2017

To whom it may concern,

I have had the great opportunity to work with Anthony Poston and the entire team at ESM Services over the past three years.

During this time, our business has doubled in size, and our starting point did not include a focused Safety Program.

ESM was able to serve as "educators" to my Company, and continue to this day with participation in our monthly safety committee meetings.

Through their partnership, we have transitioned our Company to an organization that not only administers Workers Comp insurance properly, we have created a culture of safety, and the result is clear when reviewing our reported claims.

The support staff at ESM is extraordinary as well. The attention they have provided us with is the same now as it was three years ago. Their participation with "claims management" is second to none as they follow our claims activity on a daily basis.

I am extremely grateful that we were introduced to ESM, and give them the highest level of recommendation possible.

Please feel free to contact me if you have any questions about our experience.

Thank you,

A handwritten signature in black ink, appearing to read 'Ken Strunk', with a long horizontal flourish extending to the right.

Ken Strunk

Owner / General Manager